

# Transit Trip Satisfaction

Rank	<u>Route</u>				
	A	B	C	D	E
1	<i>frequency</i>	<i>frequency</i>	<i>frequency</i>	<i>frequency</i>	frequency
2	<i>wait time</i>	<i>reliability</i>	<i>close to home</i>	<i>reliability</i>	wait time
3	<i>reliability*</i>	<i>wait time</i>	<i>reliability</i>	<i>close to home</i>	close to home
4	<i>close to home*</i>	close to dest.	<i>wait time</i>	close to dest.	reliability
5	service span	close to home	close to dest.	wait time	service span
6	close to dest.	service span		service span	
7	friendly drivers				

Factors Contributing  
Most to Stated  
Overall Satisfaction  
with a Transit Trip

